



### **Jeff Mankertz**

Chairman of the Maintenance and Service Management SIG  
Royal National Lifeboat Institution, Head of Construction and Maintenance

Jeff is central to the life-saving activities of the RNLI, having project managed the opening of four lifeboat stations on the tidal reaches of the Thames, which involved outsourcing the boats, recruiting and training the crew and finding and adapting premises for the stations. However his main job is that of Head of Construction and Maintenance and as such he is responsible for providing all plant involved with lifesaving and ensuring that it remains in good order.

Jeff's work with the RNLI led him to become involved in SAP's project management arm, as a prime business user.

Prior to joining the RNLI, Jeff spent 12 years serving in the Royal Navy.