



TUI Achieves End-to-End Automation of Financial Processes with Tungsten

Challenge:

TUI, the world's leading tourism group, faced the challenge of managing five million supplier invoices annually across its global operations. Limited automation and inconsistent financial processes hindered efficiency, standardization, and cross-border collaboration.

Solution & Impact:

TUI implemented Tungsten Process Director for SAP, automating financial processes across Purchase-to-Pay (P2P), Order-to-Cash (O2C), and Record-to-Report (R2R). This solution enhanced process standardization, eliminated manual tasks, and improved speed and cost transparency across international operations.

5M

Invoices processed annually

85%

Straight Through Processing Rate

Standardizes

Processes across all international territories

“With Process Director for SAP, we have automated what was a complicated deposit reclaims process between TUI and hoteliers. The solution saves time and effort, and allows us all to avoid labor-intensive manual activities and focus on the core business.”

Matthew Miles,
Head of SAP Support, TUI