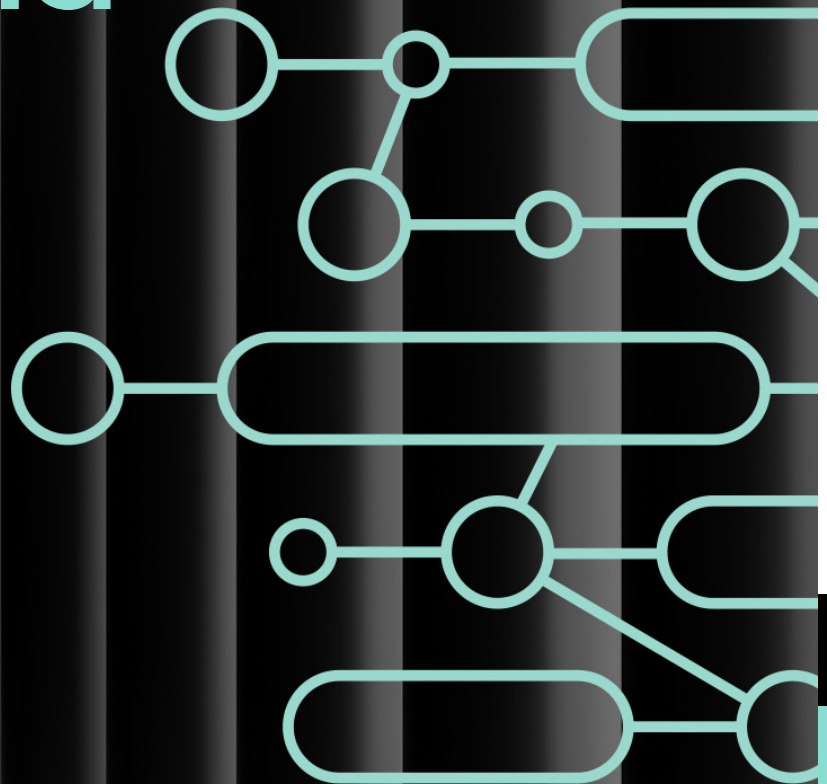


Clearer processes, better outcomes



Guiding your Process Journey

Modern businesses are complex, and many struggle to improve the way they work. Every organisation runs on processes, and they need to be managed effectively. We help businesses solve their toughest challenges through process management, driving operational excellence and delivering real results.

bpmd is a specialised consultancy with deep expertise in Business Process Management. We focus on making meaningful, lasting improvements—helping organisations streamline processes, enhance productivity, and build the internal capability to sustain success.

With broad industry experience, we prioritise practical, results-driven solutions. We don't push complexity or costly approaches—just the right one for each client. Our research-backed methods ensure process management is not only implemented effectively but also embedded within teams, giving them the skills and confidence to tackle future challenges from within.

At bpmd, we believe in making things simple, purposeful, and client-focused. We empower organisations to take control of their processes, optimise performance, and thrive in the digital age.



Our Approach to Delivering Value

We help our clients derive maximum value through a straightforward approach focused on key principles:

- **TARGET:** Focus on delivering well-defined, process-driven services that meet specific business needs—avoid trying to do everything at once.
- **ADOPT:** Build a process repository that your team regularly engages with. Create content in collaboration with process experts, always keeping the end user in mind.
- **ACT:** Focus on turning data insights into actionable improvements. Success isn't just about dashboards and data volume, but about driving meaningful change.

What our clients have to say



"We have had a long standing and successful relationship with bpm.d. They introduced us to process mining and grew our internal analysis skills. We now have real visibility into the performance of our end-to-end processes globally."

**Director, Global
Process Intelligence**



"bpm.d used a practical and efficient process management approach to guide our business focus throughout the systems implementation."

**VP, Chief Technical
Officer**



"Partnering with bpm.d has enabled us to investigate our operating model and critical business processes. Continuous improvements and streamlining processes become part of the life of our business."

**Chief Executive
Officer**



"Working with bpm.d this year has helped us as an organisation to grow and build BPM capabilities internally. The team is energetic, innovative and with their vast experience are helping us setup a new BPM tool that creates valuable process assets for our business community."

QMS Lead

How we can help you?



Mobilisation

Implementing BPM software tools, creating the process structure/user navigation and defining standards. Planning the value/usage of the software. Discovering new business processes or migrating legacy content. Using BPM to ensure compliance and risk management.

Intelligent System Implementation

Accelerating and safeguarding the implementation of new systems, such as S/4HANA. Segmenting your processes into two categories ~80% which should utilise system best practice in order to maximise efficiency and standardisation. ~20% which may require system customisations to magnify your advantage over competitors. Using Business Processes to guarantee adoption of new way of working.

Process Improvement

Transforming end-to-end business processes to meet your strategic goals. This can include the setup and use of leading BPM technology, such as Process Mining.

Strategy Execution

Translating your high-level organisation strategy into tangible results. Whether this is upscaling into new marketings, process outsourcing or opening new sites. We support the definition and delivery of your new operation model.

Governance & Organisation

Defining overall mission values and propositions, setting up a value-driven BPM Centre of Excellence, defining the process governance approach and establishing the process of process management.



Why Work with bpmd?

We specialise in helping organisations establish and apply a value-driven BPM-Discipline, ensuring processes drive real business impact.

- Over 20 years of thought leadership in Business Process Management
- Global network of experienced consultants with international project expertise
- Proven success across industries, from start-ups to multinationals
- Strong academic partnerships with leading universities
- Key relationships with service and solution providers in process management

We work alongside our clients to:

- Solve immediate, critical challenges such as digital transformation, audit preparation or improvement.
- Build their internal teams up so they can deliver operational excellence sustainably, solving future challenges with their in-house teams.



Trusted by Industry Leaders

