IDoc Management Console™
## Simplifying SAP Interface Management

IDoc Management Console Overview

An SAP certified software solution, IDoc Management Console enables you to monitor and manage all the IDocs within your business from a single dashboard.

The IDoc Management Console not only makes the process of investigating IDocs quicker and easier, freeing up resource for other business activities, it reduces the need for these to be handled by IT. Business users can easily investigate and resolve IDocs, fixing small issues before they have a big impact and freeing up IT teams to enable resource, time and cost savings.
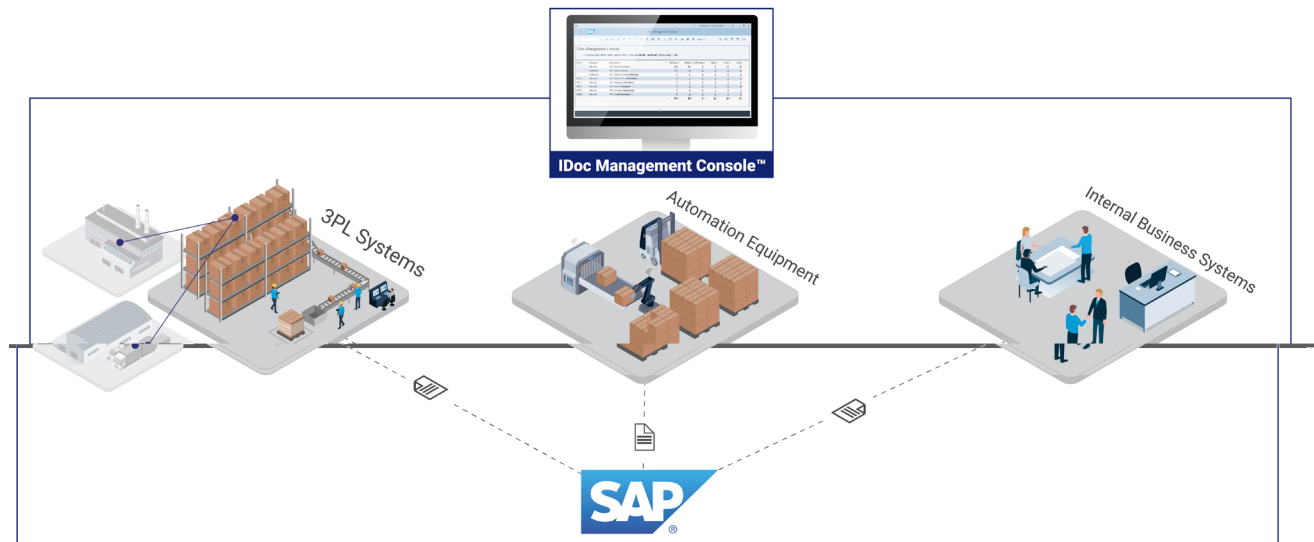
Take the resolution of IDocs away from IT teams and put it in the hands of business users.

Business Challenges

Failed IDocs	No visibility of IDoc performance	IT resource resolving IDocs

Business Impact

Each failed IDoc can have a significant impact throughout your business.

- ❌ Inaccurate stock levels
- ❌ Unannounced deliveries
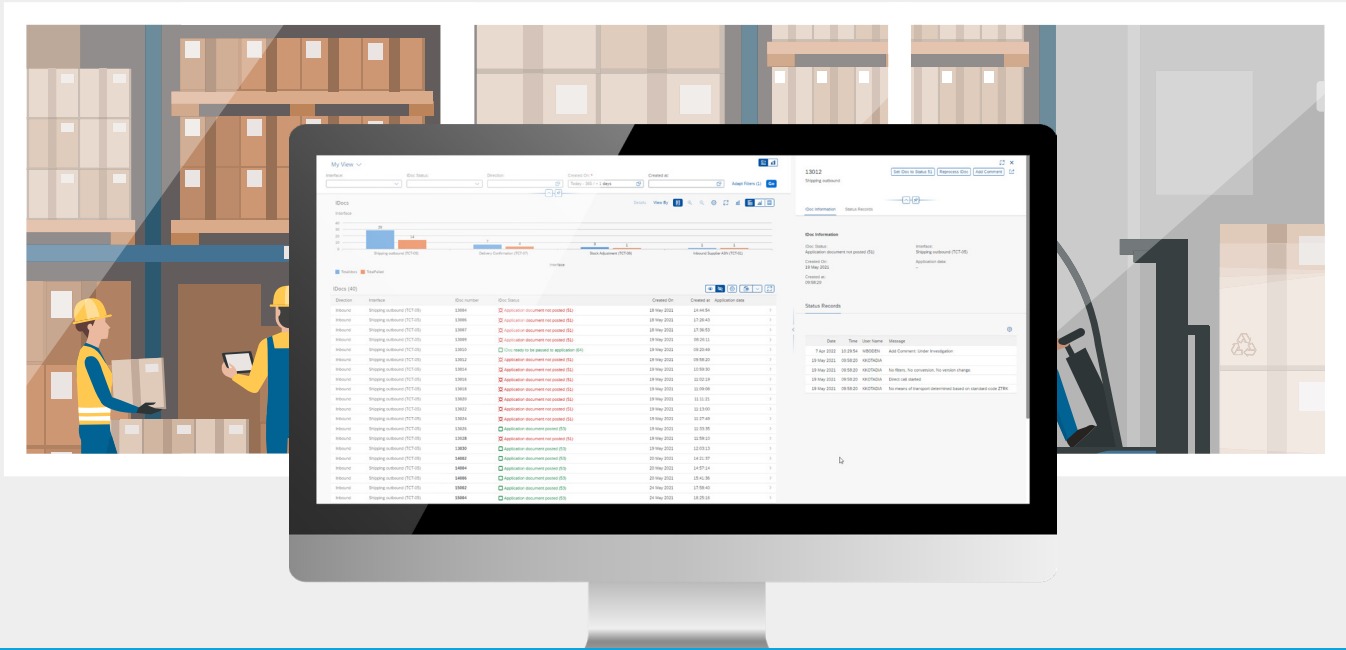- ❌ Missing orders
- ❌ Unfulfilled orders
- ❌ Delays in invoicing
- ❌ Unable to receipt stock

The Solution: IDoc Management Console

The IDoc Management Console enables users to have complete visibility of the performance of all IDocs in the business, or a set group of IDocs, from one single dashboard. This ensures any issues can be flagged immediately, and quickly resolved, before impacting on the wider business.

Resolution of IDocs can be handled quickly and easily within the IDoc Management Console, without requiring knowledge of SAP transaction codes, taking the task away from IT teams and putting it into the hands of business users. With operations teams investigating failed IDocs, root causes can be more easily identified and rectified to prevent recurring IDoc failures.

With IDocs proven to be reprocessed up to three times quicker compared with SAP standard transactions, you will benefit from significant time and cost savings.

Features

All IDocs displayed
on a single dashboard
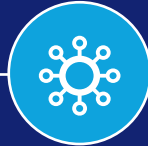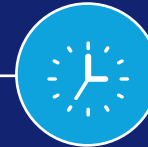
Interfaces tailored to
different user groups

Ability to display
linked IDocs

Add comments and
tips for colleagues

Trigger alerts when
thresholds are met

View key KPIs
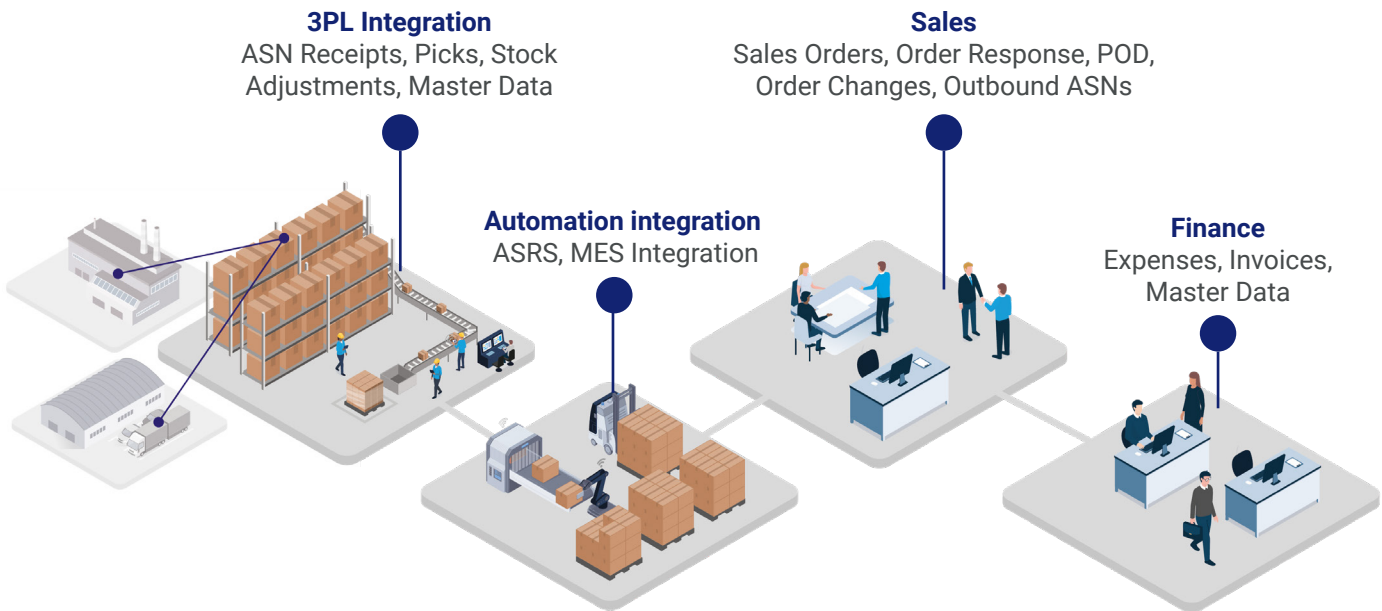in real-time

Compatible with SAP
ECC and S/4HANA

Simple configuration to
customise interfaces

Available in SAP
GUI and Fiori

Use Cases

IDoc Management Console can be used with any IDoc interface.

3PL Integration
ASN Receipts, Picks, Stock
Adjustments, Master Data

Sales
Sales Orders, Order Response, POD,
Order Changes, Outbound ASNs

Automation integration
ASRS, MES Integration

Finance
Expenses, Invoices,
Master Data

Deployed in days, you can start seeing benefits immediately

Benefits

Improved billing

Remove reliance on IT

Free up
internal admin resource

Reprocess IDocs up to
3 times quicker

Remove
outsourcing requirements

Minimise supplier penalties

Less operational downtime

Increased
supply chain efficiency

Support

All IDoc customers are provided with ongoing support of the solution.
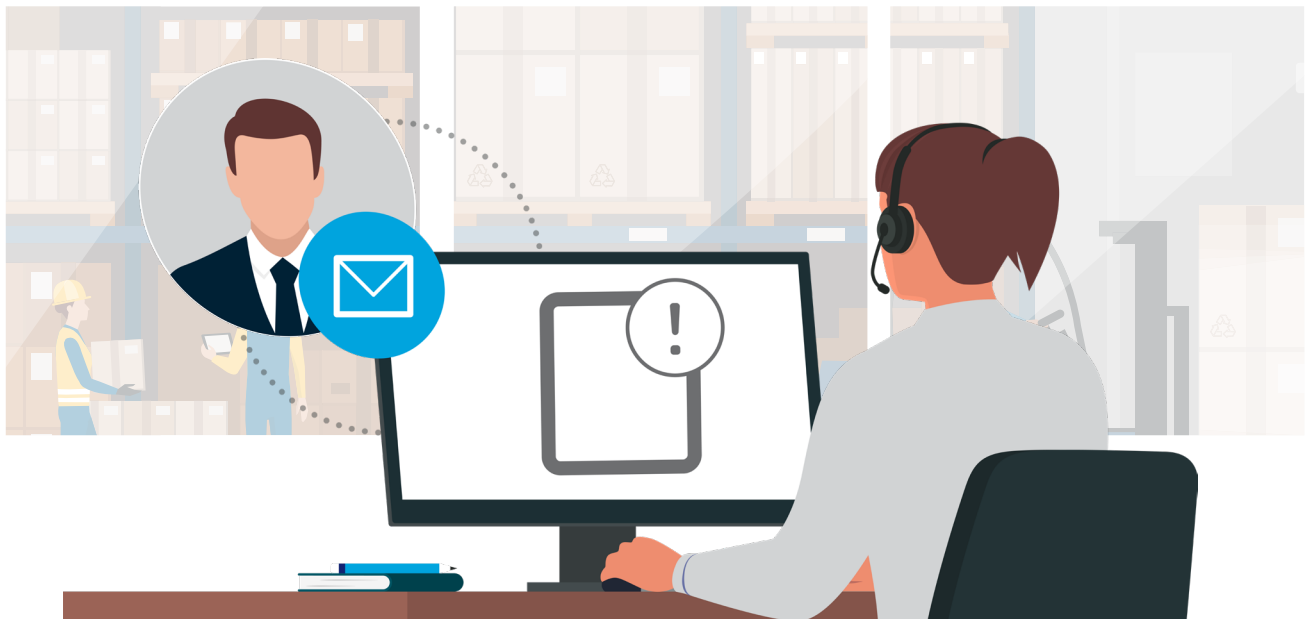
New application releases

Access to The Config Team support portal
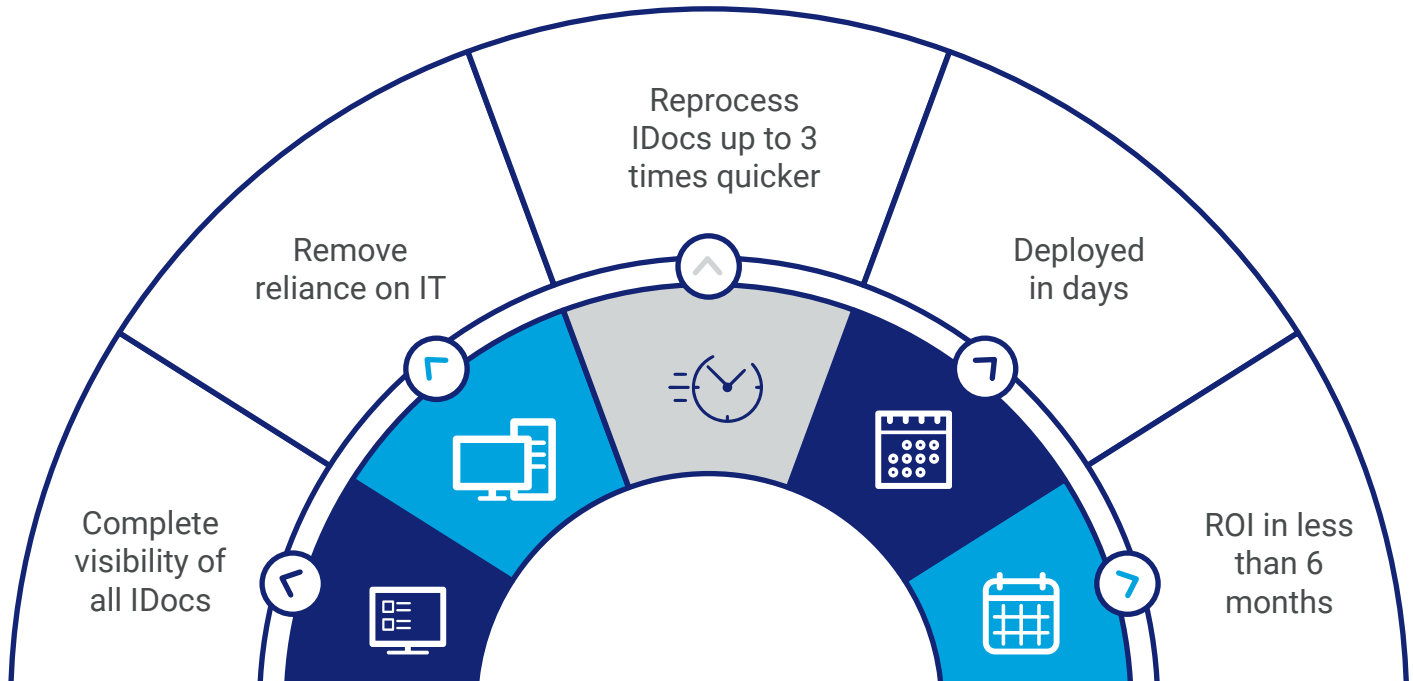
Fault fixes

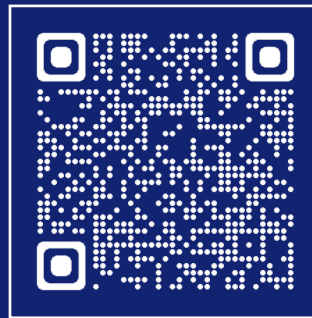**Support within standard business hours**

Why IDoc Management Console?

Reprocess
IDocs up to 3
times quicker

Remove
reliance on IT

Deployed
in days

Complete
visibility of
all IDocs

ROI in less
than 6
months

Find out more...

Take a look at our IDoc Management
Console videos to find out more.

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