

# Ireland Special Interest Group

Meeting to be held on Tuesday 12<sup>th</sup> May 2009

At SAP Ireland, 1012-1014 Kingswood Avenue,  
Citywest Business Campus, Dublin 24



## AGENDA

- |       |   |                              |
|-------|---|------------------------------|
| 09:30 | Registration & Coffee   | All                          |
| 10:00 | Introduction & Welcome  | Philip Adams<br>Chair        |
| 10:10 | Round the Room Introductions  | All                          |
| 10:20 | The latest news from the SAP Global Upgrade Office<br>Looking at SAP ERP 6.0 upgrades including the new SAP Business Suite 7.0 (CRM,SRM,PLM,SCM) and Enhancement Package(EhP) strategy and a new tool in SOLMAN called Business Process Change analyzer which will help customers identify the testing effort for EhPs.   | Mike Longden<br>SAP          |
| 11:20 | Coffee & Networking   |                              |
| 11.50 | Getting the best from Solution Manager<br>There has been a lot of talk about SAP Solution Manager Enterprise Edition as the basis for Enterprise Support. We will take a look at the functionality contained within the latest SAP Solution Manager release and describe how it can help you get the most from your SAP solution landscape whilst improving your TCO. We will pay particular attention to the enhanced functionality in the areas of solution documentation, change management, custom code management and test management. | Daithi MacLochlainn<br>SAP   |
| 12:35 | 2009 Conference Update  | Craig Dale<br>SAP User Group |
| 12:55 | Lunch & Networking  | All                          |
| 13:55 | Enterprise Support: User Group Position<br>An update on what the User Group has accomplished on your behalf and what our current plans are.   | Craig Dale<br>SAP User Group |
| 14:10 | Enterprise Support: An SAP Update<br>An updated review on the Enterprise Support deliverables, progress made by customers in implementing the pre-requisites and what you should do to make some quick wins through Enterprise Support and ensure you are optimising your total cost of operations.   | Jon Wood & Liam Ryan<br>SAP  |

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- 14:55 Upgrades: accelerate and mitigate  
Hear about the Bank of Ireland's Upgrade process and how their Centre of Excellence engaged Experior to provide a rapid assessment of current test strategy and define the roadmap for adoption of SAP testing best practice. This session will include, Key drivers for the Upgrade to ERP6, Challenges Encountered, Experior Test Strategy Roadmap – how this helped shape the upgrade project and timeline, Testing Methodology for avoidance of risk and disruption to the business, Potential future benefits of the upgrade.
- Barry O'Keeffe  
Bank of Ireland  
Christian Maloney  
Experior
- 15.40 Any other Business/Close All

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