

Training Special Interest Group

Meeting to be held on Tuesday 18th January 2011

At BG Group, 100 Thames Valley Park, Reading, RG6 1PT



AGENDA

- | | |
|---|---|
| 09:30 Registration & Coffee | All |
| 10:00 Introduction & Welcome | Colin Rice & Derek Maynard
Co SIG Chairs |
| 10:10 Round the Room Introductions | All |
| 10:20 Ice Breaker Session with BG Group | Sandra Holroyd
BG Group |
| 10:45 Change Management & Training at BG Group | Anne Phillipson
BG Group |
| 11:15 Coffee & Networking | All |
| 11:30 SAP User Experience Management
Doug McPhail shall address the key questions – How can you measure how effective your employees are using your SAP system and whether your training programme yielded a return on investment? | Doug McPhail
SAP |
| 12:00 Ensuring Project Success:
Building a Business Case for Performance Support
Learn how Performance Support (PS) Systems enable organisations to realise unparalleled levels of productivity and attain new levels of efficiency—all while saving time and money. In this session we'll discuss how performance support differs from traditional learning solutions. Then we'll explore how your employees can successfully adopt and apply new processes, skills, tasks, systems, and policies to achieve an immediate and sustainable impact on employee adoption of mission critical business processes and applications. | Ali Parkinson
Learning Guide |
| 13:00 Lunch & Networking | All |
| 14:00 Super Users at BG – progress since 2009 | Sandra Holroyd
BG Group |
| 14:45 Coffee & Networking | All |

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15:00 How technology can help in the provision and maintenance of an SAP training landscape.

John Heesom
Mandant

John will be looking at some of the tools available that can be used to build, maintain and refresh SAP systems and how these tools can be used to help in the provision of SAP systems for training purposes. This session will cover:

- “Traditional” approach using SAP client utilities;
- Hardware based approach using virtualization technology;
- Software based approaches using current and future SAP tools;
- Third party tools;

John will be looking at the pros and cons of these tools and presenting possible strategies for the provision of training environments.

16:00 User Group Update/Conference Review

Colin Rice
SIG Chair

16:10 Any other Business & Close

All

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