

Utilities Special Interest Group

Meeting to be held on 31st May 2012

At SAP Clockhouse Place, near Heathrow,
Bedfont Road, Feltham, Middlesex, TW14 8HD



AGENDA

09:30	Registration & Coffee	All
10:00	Introduction & Welcome	Mike Lewis SAP
10:15	User Group Update	Craig Dale & Adam Cundell User Group
	Within this session Craig and Adam will discuss:	
	<ul style="list-style-type: none">• UK & Ireland SAP User Group Conference 2012• Upcoming Utilities Focus Topic within Customer Connection	
10:45	Integrated Operational Risk Management in Utilities and Energy Reduction	Chris Kirwan & Axel Egger SAP
	A look at how SAP EH&S capability is driving next generation solutions for the Utility Industry, with a focus on integrated operational incident management and risk assessment, from field safety observation to scheduling remedial maintenance. Additionally, a look at how to reduce energy consumption in Network Plant.	
11:15	COFFEE & NETWORKING	All
11:45	Performance and Insight Optimization	Shantanu Goswami SAP
	How do we tackle large volumes of data and convert them to actionable information? How do we forecast the future business scenarios and turn data into competitive advantage? How do we unearth the hidden code within your data and provide you with insights to optimize your business?	
12:30	SAP and Green Deal	Hamendra Gupta SAP
	Understand what impact green deal will have on SAP solutions	
13:15	LUNCH & NETWORKING	All
14:15	Open Discussion	
14:45	Close	All

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We reserve the right to change the agenda at any time