

## Optimising Your SAP Landscape Symposium – Stream Information

### Solution Manager

Time	Session	Company & Speaker
13:15-13:45	<p><b>Leveraging Solution Manager and ALM Tools in Test Automation – Some Success Stories</b></p> <p>Companies have historically invested large amounts of money in ALM Tools – to manage change and get a handle on their test environments. In many cases – while automation is not widespread, acceptance of these tools is high among the user community.</p> <p>Worksoft integrates with not only Solution Manager from SAP – but also with other popular tools like ALM 11.0 from HP and Rational Quality Manager from IBM. This allows companies to leverage tools that are already in place and working well – with a fresh, updated approach to the automation solution. Come and see how Worksoft Certify has enabled major companies to leverage their investment in ALM tools while taking their test automation to record levels.</p>	<p>Dean Robertson</p> <p>Worksoft</p>
13:55-14:25	<p><b>Best Practices from Surrey County Council for improving change management and testing across the SAP landscape</b></p> <p><b>Key Learning Points</b>            How to better manage change and testing across SAP Systems            How to reduce risk when introducing change to SAP            Learn how to integrate automated impact analysis tools into your SAP change management strategy</p> <p>In this session, learn how to better manage change and testing across SAP systems. Hear how Surrey County Council have made smart technology an integral part of their SAP change management and testing strategy. Understand how they automatically identify the impact of change on payroll and other HR functionality and find out how they have expanded this analysis to benefit the wider SAP landscape. Understand how integrating an automated impact analysis tool as part of your ongoing SAP change management strategy can reduce risk, effort and resources.</p>	<p>Tahiana Jefferies</p> <p>Surrey County Council</p>
15:00-15:30	<p><b>Interactive Continuous Improvement Dashboard with SAP Solution Manager</b></p> <p>The Interactive Continuous Improvement (ICI) dashboard uses fully adjustable scorecards to provide an overview of how various aspects of the customer’s business is performing in relation to predefined objectives. Customers set technical or business-related objectives</p>	<p>Gavin O’Leary</p> <p>SAP</p>

	<p>and track the progress towards these objectives using KPIs and value drivers. With the ICI dashboards, customers connect their business case with the KPI framework - Customers can also configure the dashboard to more accurately reflect their business processes and objectives.</p> <p>With the ICI dashboard customers can create transparency by showing the historical values and their improvement over time and enable abstracted views for the end user by grouping low level KPIs to groups and scorecards.</p> <p>The ICI dashboard main features:</p> <ul style="list-style-type: none"> <li>• Monitor trends and historical data to identify areas for improvement and effectively measure the added value provided by improvement attempts</li> <li>• Configure objectives, KPIs, and value drivers to accurately reflect the values that are important for the customer's business</li> <li>• Identify how and why improvement attempts were successful or unsuccessful</li> <li>• Compare the customers KPIs with benchmarks values taken from SAP's geographic areas</li> <li>• Visualise performance of Data Volume Management, Custom Code Management, and Monitoring and Alerting Infrastructure using preconfigured scorecards</li> </ul>	
15:40-16:10	<p><b>Manage Change to Accelerate Innovation</b></p> <p>This session looks at options for increasing the pace of change and innovation in an SAP landscape and explores the FREE SAP Solution Manager Change Control Management tools that help implement your optimised Change strategy, including feedback from customer implementations.</p> <p>Change is the new constant and IT is under ever-increasing pressure to deliver better responsiveness to business innovation requests. But SAP solutions are complex and integrated by their very nature, so all change must be carefully controlled and managed to ensure it can be delivered with minimal disruption.</p> <p>Find out how you can remove the burden of manual change administration activities and clear the way for faster innovation, without increased risk. By evaluating real customer implementations, and the lessons learned, this session will provide you with a clear understanding of SAP Change Control tools and strategies and ensure you are well positioned for your own journey towards accelerated innovation.</p>	Customer Speaker TBC