











09:30	Registration & Coffee Fresh Danish pastries and croissants will be served.	All
10:00	Introduction & Welcome and User Group Update	Paul Cooper Vice-Chairman, UG & Chris Osborne, head of Business Transformation Services
10:15	Moving from Good to Great – how to optimise your current SAP Solution and build a platform for future innovation This keynote session looks at ways to get more from an existing SAP solution – simplifying user experience, delivering faster innovation and enhancements, optimising support and maintenance - and the platform that helps make this possible, SAP Solution Manager. We'll also take a look at upcoming innovations in Solution Manager 7.2 and how we can establish a foundation for a future migration to the next generation Business Suite, SAP S/4 HANA	Neil Start Rapid ERP
11:00	Coffee & Networking	All
11:30	S4/HANA - Simplifying the Business and Getting More Done S4HANA provides the means to further simplify businesses and their operations to run more efficiently and to run in less time. This plenary explores that with examples Reduce complexity and Run Simple with SAP Service and Support Chris will position the new organisation of Global Service and Support and how this will impact customers in the UKI. He will explain how we have Simplified the engagement model and how SAP Service and Support will focus on Innovations and adding value to customers.	Mark Darbyshire SAP UKI Chris Osborne, head of Business Transformation Services
12:15	Lunch & Networking	All
The following companies will be exhibiting and/or speaking for us during our afternoon breakout streams. For the full stream information please turn over.		
13:15	    	
14:25	Coffee & Networking	All
	    	
16:10	Networking Drinks Optional drinks in the exhibition area running until 5.30pm	All
17:30	Close	

**Wi-Fi access: CCC or Cavendish Conference password: cav12345

Twitter Hashtag: #OptimiseSAPSymp**

We reserve the right to change the agenda at any time
UK & Ireland SAP User Group, DBH Business Centre,
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Streams	Simplify to Succeed	Data & Document Management	Solution Manager	Preparing for the future
13:15	Security and SAP: How to ensure your data is protected from intrusion and hacking. Gary Voller & Martyn Redman SAP	Optimising your SAP Landscape with Data & Document Management Nick Parkin BackOffice Associates	Leveraging Solution Manager and ALM Tools in Test Automation – Some Success Stories Dean Robertson Worksoft	Get Ready for S/4 HANA Michael Bounford and Ben Lingwood SAP
13:45 10 Minute Changeover				
13:55	SAP Health Check – Start your Optimisation Journey Gerrit Kotze SAP	Keeping Your Data Healthy Amitava Mitra SAP	Best Practices from Surrey County Council for improving change management and testing across the SAP landscape Tahiana Jefferis Surrey County Council	Trust xStream: Powering SAP HANA in a Trusted Hybrid Cloud Simon Nichols Virtustream
14:25 Coffee & Networking				
15:00	Working smarter, not harder – how Sthree leveraged Solution Manager to simplify their Test Management approach Daniel Sargeant Sthree	Data Sync Manager - Delivering savings through flexible, consistent and secure copying of SAP data at BP Amar Mahadeva from BP & Tim Barker EPI-USE Labs	Interactive Continuous Improvement Dashboard with SAP Solution Manager Gavin O’Leary SAP	How we moved to the cloud Martin Crangle Five-Landis (Oxya session)
15:30 10 Minute Changeover				
15:40	REDTrax: 5 lifecycle packs to reduce SAP cost of change and cost of ownership. Jeremy White RED	Run Smart with the new ETL functionality in HANA SPS09 Dan Hough SAP	Manage Change to Accelerate Innovation Louella Kenny BAE Systems & Gavin Richardson Rapid ERP	Moving to hybrid Cloud 4 Customer – the sun always shines above the clouds Mike Curl Bluefin
16:10 Networking Drinks Optional drinks in the exhibition area running until 5.30pm.				
17:30 Close				

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