



## Maintenance Service Management Special Interest Group

Meeting to be held on Wednesday 21<sup>st</sup> February 2007

At Burtons Foods, Blackpool

### AGENDA

10:00 Registration & Coffee	ALL
10:30 Introduction & Welcome	Jeff Mankertz / ALL
10:45 Position Of Chairman	Jeff Mankertz
11:00 Report On User Group Conference 2006 Ideas For 2007 Conference.	Jeff Mankertz
11:45 Burtons on SAP Their Latest Experiences	Gayle Thomas Burtons Foods
12:45 LUNCH / NETWORKING	ALL
13:45 Managing Warranties Overview of the process using experience of transport sector.	Richard Hayes Atos Origin
14:45 AOB	
15:00 Close	

We reserve the right to change the agenda at any time

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