

# Retail

## Special Interest Group

Meeting to be held on Tuesday 3<sup>rd</sup> October 2017

At Pets at Home, Stanley Court

Earl Road, Stanley Green Trading estate

Handforth, Cheshire, SK9 3RL

### AGENDA

<b>09:30</b>	<b>Registration &amp; Coffee</b>		All
<b>10:00</b>	<b>Introduction &amp; Welcome</b>		Mike Gent SIG Chair
	Including round the room introductions.		
<b>10:30</b>	<b>S/4 HANA Roadmap – Findings from recent trip to Walldorf</b>		Mike Gent SIG Chair
<b>11:00</b>	<b>Coffee &amp; Networking</b>		All
<b>11:15</b>	<b>Round Table Interactive Discussion</b>		All
	<ul style="list-style-type: none"> <li>• Omni-channel and where to find the golden customer record</li> <li>• Instore apps – Is Fiori the answer?</li> </ul>		
<b>12:15</b>	<b>Lunch &amp; Networking</b>		All
<b>13:00</b>	<b>Round Table Continued</b>		All
<b>14:00</b>	<b>Other Topics for Discussion:</b>		All
	<ul style="list-style-type: none"> <li>• How to manage Big data / loyalty programmes</li> <li>• Are you licensed correctly? What does indirect licensing mean for retailers?</li> </ul>		
<b>15:00</b>	<b>Close</b>		All

Hosted by:

