

**Business One  
Special Interest Group  
AGENDA**



**Conference Keynotes  
& Business One Sessions**

**Level 5 Exec Room1**

08:00	<i>Registration Opens &amp; Refreshments</i>	Exhibition Hall
09:15	Introduction & Welcome	Paul Cooper & Craig Dale UKISUG
09:35	<b>SAP's Vision for 2018</b>	Mike Slater MD, SAP UK
09:50	<b>Moving to the New World</b>	Hala & Ray Wang
10:50	<i>Coffee &amp; Networking</i>	Exhibition Hall
11:30	<b>Roadmap in the upcoming SAP Business One version 9.3</b> Making SAP Business One Better Together: An overview of the Roadmap and its impact through the new 9.3 features.	Dipan Shah SAP
12:00	<b>Customer Upgrade Story</b> Paul will be speaking about a recent SAP B1 HANA implementation, covering what happened, what problems his customer faced, how these problems were overcome and the benefits Paul's customer is now seeing.	Paul Roxan B1 Consultant
12:30	<i>Lunch &amp; Networking</i>	Exhibition Hall
13:30	<b>Advanced use of CRM using B1</b> This will be a hands-on training session covering: <ul style="list-style-type: none"> <li>• The adoption of CRM</li> <li>• Extending the CRM footprint into the field</li> <li>• CRM within SAP Business One</li> </ul>	Mark Hughes Vision33
15:10	<i>Coffee &amp; Networking</i>	Exhibition Hall
15:40	<b>Boyum IT Hands-on Training Session</b> <ul style="list-style-type: none"> <li>• B1 Usability Pack: New Features (Dashboards and more)</li> <li>• B1 iPayment: intro demo</li> <li>• CRM for Outlook: demo and roadmap</li> </ul>	Rosi Coronado & Dan McLachlan Boyum IT
17:15	Close	All