

## Training & Change Management Special Interest Group

Meeting to be held on 6<sup>th</sup> September 2018

At Schneider Electric. Shropshire

### AGENDA

09:30	Registration & Coffee	All
10:00	Introduction & Welcome	SIG Chair
10:05	UKISUG Update	UKISUG
10:30	<b>Welcome to Schneider Electric</b> <i>A brief introduction to Schneider Electric. Discover what we do as an organisation and the services that are on site here in Telford.</i>	Laura Lockley Schneider
10.45	<b>How do we use SAP at Schneider Electric – Deploying the “SAP Knowledge and Usage Project”</b>  <i>This will provide an overview of the various functions that we use SAP for across Schneider Electric UK&amp;I. It will explain the projects that we currently have underway regarding SAP. It will also provide an in-depth presentation of the deployment of our “SAP Knowledge and Usage Project” to our UK&amp;I Customer Contact Centre.</i>	Laura Lockley Schneider
11:15	Coffee & Networking	All
11.45	<b>User Adoption in a digital learning age</b> Look at SAP’s best practice approach to change and enablement in this digital age, focusing on performance support at the point of need and the use of blended solutions for long term adoption.	Bethan Salter SAP
12.30	<b>LUNCH &amp; NETWORKING</b>	All
13.30	<b>Digital learning and data to drive improved people performance</b>  <i>Sysdoc is delivering digital learning solutions to a varied number of organisation’s that drive people readiness through the collation and interpretation of usage data, driving improved people performance through targeted coaching and engaging learning methods</i>	Andrew Darwin Sysdoc
14.30	<b>Open Discussion and Questions</b>	All
15:00	Close	All

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