

Maintenance & Service Management Special Interest Group

18th September 2018

Capgemini, 1 Avenue Rd, Aston Birmingham, B6 4DU

AGENDA

09:30	Registration & Coffee	All
10:00	Introduction & Welcome	SIG Chair
10:05	UKISUG Update	UKISUG
10:30	Reporting for Asset Management Exploring Key metrics used, daily summary reports and deep drill down for failing components. How detailed structures help identify problem areas.	Paul Consterdine Goodyear
11:15	COFFEE & NETWORKING	All
11:45	Introduction to Maintenance KPI's at Bombardier Current KPI's and systems used within the UK Service Division for the management of maintenance	Duncan Hicks Bombardier
12:00	Roundtable Discussion KPIs / Reporting	All
12.45	LUNCH & NETWORKING	All
13.30	Client Experiences – The Journey to Advanced Analytics To provide you with an appreciation of the various tools and share how a typical manufacturing client is addressing their business and technology challenges to define their Advanced Analytics roadmap. We will also take the opportunity to introduce you to Capgemini's Digital Control Room concept.	David Allison Capgemini
14.30	Real-Time Operations Room for Maintenance How SAP enable live operational analysis from high-level KPIs to granular detail for effective service management and predictive maintenance	Michael Abbott SAP
15.15	AOB	All
15.30	Close	All

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