

Business ByDesign

Special Interest Group

Tuesday 13th November At The ICC, Birmingham

AGENDA - Exec Room 1 Level 5



08:30	Registration & Coffee	Exhibition Hall
09:30	Introduction & Welcome	Greg Durrans, SIG Chair
09:40	UKISUG Update	Helen Borland, UKISUG
09:50	Overview from SAP <ul style="list-style-type: none">• 1811 Release Update• Roadmap Update• SAP Update By Design & Business One	Mark Innes SAP
10:35	Customer Show & Tell Sessions <p>See how BYD and external CMS systems integrate to support your membership journey with the User Group. Hear from BMK Holdings on Using SAP ByD Odata services to integrate with other applications, as well as using customer key figures and KPIs to understand performance and monitor business processes and how they use CRM functionality to manage Credit Control activities.</p>	Gemma Craddy UKISUG & Lee Bown, BMK Holdings
11:05	Refreshment Break	Exhibition Hall
11:45	SAP Business ByDesign Mobile App – Live Webinar <p>Take part in this interactive webinar to find out how you can manage your business anywhere and anytime. This app connects to the SAP Business ByDesign solution and allows managers and salespeople to stay informed of their customer accounts and sales orders, run key reports, and manage approvals and tasks right from their iPhone.</p>	Jan Matthes SAP
12:30	Lunch & Prize Draw at 13:20	Exhibition Hall
13:45	Ask the Experts <p>Join us for this interactive session, to raise any challenges or specific problems that you may be encountering or raise those simple 'how to' or 'why can't I' questions to Greg and Mark. We can't promise they will all be answered on the day, but if not we'll aim to get an answer for you or point you in the right direction.</p>	Greg Durrans, SIG Chair & Mark Innes, SAP
14:40	Inspirational Keynote – Ant Middleton <p>A unique opportunity to join the Closing Conference keynote and hear from the person best known for his role as the Chief Instructor in Channel 4's popular show 'SAS: Who Dares Wins'. Ant Middleton is a well-respected authority when it comes to survival and endurance techniques.</p>	All
15:40	Event Close	Hall1 Plenary