

**Higher Education & Research  
Special Interest Group Meeting**

**Wednesday 27<sup>th</sup> February 2019**

**At Newcastle University, Lindisfarne Room Hadrian Building**

**AGENDA**

<b>09:30</b>	<b>Registration &amp; Coffee</b>	All
<b>10:00</b>	<b>Introduction &amp; Welcome</b>	Leighton Joskey SIG Chair
<b>10:05</b>	<b>UKISUG Update</b>	UKISUG
<b>10:20</b>	<b>Provisioning and verifying certificates and diplomas through the KU Leuven student self-service and through SAP blockchain services</b>	Ellen Lerouge Leuven University
<b>11:00</b>	<b>Coffee &amp; Networking</b>	All
<b>11:20</b>	<b>SAP Update</b>	Colin Colegate SAP
<b>12:00</b>	<b>Sw3III: lean and agile best practices at the KU Leuven</b>  The Sw3III! Transformation started 1,5 year ago at the KU Leuven and turned into a never ending continuous improvement process towards a lean & agile company culture. In this break-out session the KU Leuven wants to share some of the best practices that are used 'in real life' and prove to contribute to a more effective way of delivering ICT services.	Jan Scheerlinck, Barbara De Bruyn Leuven University
<b>12:45</b>	<b>Lunch &amp; Networking</b>	All
<b>13:30</b>	<b>The Model University Workshop</b>  Capturing SAP use cases from HERSIG attendees and SAP, to build a reference for how a HE institution could use SAP, to compare and contrast with how our members actually are using SAP. This is a starting point for work over 2019 to develop the HERSIG community's information sharing and self-support network – something we believe will be useful to each member institution and worth investing time in developing.  Refreshments will be served during the workshop.	Leighton Joskey SIG Chair
<b>16:00</b>	<b>Close</b>	All

**Hosted by:**