

Enterprise Architect Special Interest Group

Wednesday 5th June 2019

At SAP, Clockhouse Place
Middlesex, TW14 8HD

AGENDA

09:30	Registration & Coffee	All
10:00	Introduction & Welcome Including the latest UKISUG Update.	Costa Petrosellini SIG Chair
10:30	EA SIG Introduction Recap from the previous SIG and introduction to C/4HANA for Enterprise Architects and the high-level domains and capabilities covered by the suite.	Neil Ashworth SAP
10:50	Overview of C/4HANA and what is new Sam will take us through each of the key areas of C/4HANA including the latest acquisitions and what we can share around roadmaps	Sam Palfreyman SAP
11:50	Coffee & Networking	All
12:15	Customer Experience: The Age of the Customer The C/4HANA suite applies to any industry or organisation that cares about its customers, whether that be high-end luxury fashion brands who have big spending VIP customers or utilities companies who supply energy directly into consumer homes. Quality customer experience is key for any company that wants to succeed in the long term.	Adrian Slater Keytree Limited
13:00	LUNCH & NETWORKING	All
14:00	Customer Experience: The Age of the Customer This session will feature a comprehensive demo of KIT – Keytree’s Clienteling and Assisted Selling product. KIT is built using the SAP SDK for iOS , integrating seamlessly with SAP’s CX Suite, enhancing the in-store customer experience, harmonizing the online and offline sales journeys, helping retailers drive sales and increase efficiency.	Adrian Slater Keytree Limited
14:45	C/4HANA Security Some of the key security patterns and considerations with C/4HANA. Looking at authentication, provisioning and customer data privacy.	Simon Townson & Neil Ashworth SAP
15:20	Coffee & Comfort Break	All
15:40	C/4HANA Integration Overview of some of the key integration patterns using C/4HANA. How SAP are approaching the integration of the suite <ul style="list-style-type: none"> • SAP Cloud Platform extension factory • Open data initiative update 	Simon Townson SAP
16:20	AOB and Next steps	All
16:40	Close	All

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