

Business One Special Interest Group

Meeting to be held on 13th November 2007
At SAP UK, Clockhouse Place



AGENDA

10:00 Registration & Coffee

10:30 Introduction & Welcome

Craig Dale

10:35 Round the Room Introductions

All

10:55 Intro of B1 into Small Company
which has a multi national parent

Robin Cloke,
GP Batteries

This presentation will review the issue's of integrating B1, the selection of SAP partner, installation and progress toward a fully functions integrated software package"

11:40 Coffee & Networking

ALL

12:10 SAP Support

Dipan Shah
SAP

This session will cover the support processes that support the SAP Business One Channel Partner Community including:

- * the infrastructure of SAP Support
- * what happens when a partner logs a call with SAP Support
- * what is the role of Development Support

13:15 Lunch & Networking

14:15 Product / Development Feedback

Jane Augustin
SAP

This session will provide high level feedback on B1 product release roadmap & updates for the previously development workshop

14:25 Help Portals / Discussion Forums

Joel Harris
SAP

Find out what information you as a customer have access to within the SAP Business One Customer Portal including:

- * the SAP Business One Knowledge base
- * the Documentation Resource Centre
- * e-learning for SAP Business One

14:40 SAP User Group

Craig Dale
SAP User Group

Demonstration of the User Group website concentrating on:

- * Business One Resource Page
- * Discussion Forum

14:55 Business One SIG in 2008

Craig Dale
SAP User Group

Discussion around SIG dates for 2008 along with requirements for group, Chairman, Hosts, etc.

15:10 AOB/Close

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We reserve the right to change the agenda at any time