

# Maintenance & Service Management

## Online SIG Meeting

Wednesday 24<sup>th</sup> March 2021

### AGENDA



09:00	<b>Introduction &amp; Welcome</b>	Richard Wilkins & Duncan Hicks SIG Co-Chairs
09:05	<b>EAM Customer Connection Update</b>	Richard Wilkins SIG Co-Chair
09:15	<b>UKISUG Update</b>	Ellie Beagrie UKISUG
09:20	<b>Back to basics on maintenance spare parts</b>	Richard Wilkins Mars
09:50	<b>SAP Predictive Maintenance &amp; Service</b> An overview of SAP predictive maintenance & service.	Robert Anderegg SAP
10:15	<b>Comfort Break</b>	All
10:30	<b>Delaware's 3 steps to help enable asset optimisation in your organisation:</b> 1. Assessment – A framework to identify opportunity 2. Solution alignment – Delaware's approach to aligning the right solution 3. EAM solutions – An overview of solution options	Kevin Heard Delaware UK
11:15	<b>Close</b>	All

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