

# Business One Special Interest Group

Meeting to be held on 24<sup>th</sup> June 2008

At **SAP (UK) Ltd, Clockhouse Place, nr Heathrow**

## AGENDA



09:30 Registration & Coffee

10:00 Introduction & Welcome

Martin Lewis  
Chairman

10:10 Warehouse Management for SAP Business One

An overview and demonstration of the Accellos One Warehouse Management System (formerly Radio Beacon). Hear about the 25 sites who have implemented Accellos One WMS here in the UK and see the software in action.

Craig Powell  
Balloon One

10:40 Accellos One WMS providing juicy returns for Plum Products

Plum Products has been an SAP Business One user for over a year. At the same time as implementing SBO they also implemented Accellos One Warehouse Management. This presentation will take you through the lows and highs of their warehouse management implementation.

Jonathan Schaffer  
Plum Products

11:10 Coffee & Networking

All

11:40 Introduction to Business One Reporting Options

A brief introduction session discussing the alternative Business One reporting options, i.e. Standard reporting and XL Reporter.

Joel Harris  
SAP

11:50 SAP/Business Objects – Reporting Alternatives

An overview and demonstration of what reporting is available from Business Objects and how that can help Business One Customers

Steven Murray,  
Business Objects  
an SAP company

12:50 Problem Corner

Bring your thoughts, problems or questions for discussion with the group

All

13:25 Lunch & Networking

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We reserve the right to change the agenda at any time

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|-------|--|----------------------|
| 14:25 | Tips & Tricks<br>Getting the most from Queries, Alerts and Formatted Searches. A guide to getting the most from queries, alerts and formatted searches in SAP Business One. This session will give you an understanding of how queries work, how to use SAP Business One tools to construct them and get the information that you want. Learn how to use the queries you create to drive "Management by Exception" alerting and create formatted searches that minimize user error and add efficiency to your processing.  | Joel Harris<br>SAP   |
| 15:10 | SAP Customer Success Programme<br>Last year, SAP UKI appointed a Head of Customer Success to drive customer satisfaction initiatives across the business. A Customer Success Council was additionally created made up of key SAP UKI representatives whose role it is to evaluate customer feedback and where appropriate, develop a set of initiatives to increase levels of customers satisfaction. This presentation will provide an overview of this initiative – share current customer satisfaction results and the deliverables being executed to improve customer success. | Nicola Carlaw<br>SAP |
| 15:40 | Members Enclosure<br>News, What's on, Membership stats, F&B of membership  | Martin Lewis         |
| 15:55 | AOB followed by Informal networking session  | All                  |

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