

## Retail Special Interest Group

Meeting to be held on 9<sup>th</sup> October 2008

At **SAP UK, Clockhouse Place, nr Heathrow**

### AGENDA



- |   |  |
|---|--|
| 09:30 Registration & Coffee   | All  |
| 10:00 Introduction & Welcome  | Darrol Radley<br>Chairman                                |
| 10:05 Round the Room Introductions  | All  |
| 10:15 Optimising The Workforce<br>The SAP Workforce Management (WFM) Solution addresses one of the fundamental business challenges - how to make sure that your employees are working in the right place at the right time. With increasingly flexible working practices being the norm, organizations need the tools to manage employees and workload effectively, and this is where SAP WFM offers a solution. Using industry proven algorithms to handle the complex optimization calculations, SAP WFM is able to generate a schedule that best matches employees time and skills with the needs of the organisation. | Johan Boshoff<br>Richard Honnor<br>ROC                   |
| 11:30 Coffee & Networking   | All  |
| 12:00 Conference Programme Update<br>The latest programme information and details on the SAP User Group Conference in November.   | Craig Dale<br>SAP User Group                             |
| 12:15 Development and best practice Session<br>Do you have any Gaps in Functionality with your SAP? Bring a maximum of three issues you would like to be discussed with your SIG colleagues and Chair.  | ALL  |
| 12:45 Lunch & Networking  | All  |
| 13:45 Development Request Focus Session<br>Using your discussions from the earlier session, two or three problems will be chosen to be highlighted in further detail. With help from Key members of SAP these will be issued as Development Requests as appropriate.  | Paul Shelley<br>Louise Stevenson<br>Richard Mills<br>SAP |
| 14:45 Coffee & Networking   |  |
| 15:00 Development Request Focus Session Continued.  |  |
| 15:45 AOB / Close   |  |

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