

BUSINESS ONE CONFERENCE

18th September 2008, Menzies Welcome Hotel Spa & Golf Club
Stratford upon Avon.



AGENDA

- 08:00 Registration & Coffee in Exhibition Hall
- 09:30 **Introduction & Welcome** **Martin Lewis, B1 SIG Chairman**
Craig Dale, SAP User Group
- 09:45 **Business One Roadmap**
An overview the recently published roadmap with a focus on the SSP strategy **Adam Pedersen, SAP**
- 10:30 **SAP Business One Support Model** **Martin Zustak, SAP**
Martin will discuss the Business One support model, how it works, what it means for you as a customer and the tools available to you to best leverage the support available.
- 11:15 **Coffee & Exhibition**
- 11:45 **CTI For SAP B1** **Martin Hepworth, Cindercone**
Learn How to get an EXTRA 4 hours per week, out of each person in your telephone based teams... Whether you are responsible for a call centre, support desk, accounts department, sales department, helpline, service desk, IT Help desk, technical support team, credit control team or manage any customer database, Cindercone's CTI for SAP Business One will increase your staff efficiency, improve your customer service levels and reduce your operating costs.
- 12:30 **Lunch & Exhibition**
- 13:30 **TaskCentre BPM for SAP Business One - How Paysan extended the power of SAP** **Tom Dalton, Paysan**
Tom Dalton, General Manager for Paysan, will be explaining how his company used TaskCentre for SAP Business One to both integrate SAP Business One with its e-commerce solution and to eradicate repetitive administration tasks for its SAP Business One users through the automation of everyday business processes.
- 14:45 **The Benefits of Extending SAP Business One** **Craig Powell, BalloonOne**
At this session we will demonstrate how addon solutions for warehouse management, demand forecasting and mobile salesforce automation have contributed to business success for a range of Business One customers. See how advanced warehouse management can reduce errors and increase productivity. Find out how demand forecasting can lower your stock holding and improve cashflow. Understand how mobile salesforce automation can improve revenues and reduce administration costs.
- 15:30 **Coffee & Exhibition**
- 16:00 **Enabling SAP B1 for EDI and B2B Exchanges** **Commerce Connections**
Commerce-Connections Ltd. provide an EDI/B2B Interface Module for SAP B1 Users. There are many MRP, ERP, EDI etc. solutions in use today, with an equally large number of protocols and message formats. Commerce-Connections Ltd's approach is to allow a message (ie ORDER) to be sent from any system, in any format, to be input into SAP B1 in a SAP B1 Interface XML format. A message from SAP B1 (ie. INVOICE) follows a reciprocal route. The solution is offered as a Managed Service or as a Software solution which can be operated in-house or outsourced.
- 16:45 **Close with Drinks in Exhibition Hall**